

HOPE STUDY VISIT

FOR SENIOR HEALTHCARE PROFESSIONALS, MANAGERS AND POLICY MAKERS

ASSURING QUALITY IN THE REFORMED ENGLISH NHS

Complementing regulation with Compassion

29-30 October 2015

DARTFORD, KENT (UK)

The English NHS has seen significant reforms in the past 5 years, with an increasing focus on the quality of care provided. This study visit is aimed at senior clinical and managerial colleagues working in key operational, policy or strategic roles in other European health systems. The two-day programme will provide delegates with a unique opportunity to meet and hear from a range of the most senior NHS leaders in England, providing a deeper knowledge of the newly reformed NHS; including how healthcare is assured and regulated from a professional, organisational, financial, quality and safety perspective. Additionally, there will be a strong focus on the largest component of the workforce in the NHS - its nurses - and how important nurses and nurse leadership is in maintaining quality.

The event will hear from national healthcare policy makers, clinicians, regulators, commissioners (purchasers) and leaders. There will also be a local focus, with the opportunity for a hospital tour and to see how national policy is interpreted and implemented locally to provide high quality care.

The hosts for the visit are Dartford and Gravesham NHS Trust, which offers a comprehensive range of mainly acute hospital based services to more than 270.000 people in Kent, in the South East of England. The Trust's specialties include day-care surgery; general surgery; trauma; orthopaedics; cardiology; maternity and general medicine. The Trusts team of nearly 3.000 professional and friendly staff provide care for patients across the full range of day-patient, in-patient and out-patient care.

Dartford can be reached by fast, and direct, trains from Central London.

Costs

The delegate fee for participating in the visit will be €400, excluding hotel and travel.

Application

The deadline for application is **15 October 2015**.

For more information, or to register your interest, please contact:

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DRAFT PROGRAMME

[NB, all timings are approximate]

THURSDAY 29 OCTOBER

11.00 - 12.00	<i>Arrival of participants at Dartford and Gravesham NHS Trust</i>	
12.00 - 13.00	<p><i>Working lunch</i></p> <p>Welcome to hospital and introduction to NHS in England</p> <ul style="list-style-type: none"> - Recent NHS reforms - Structure of NHS in England - Francis Inquiry and regulation of quality 	<p>Susan Acott Chief Executive Dartford and Gravesham NHS Trust</p> <p>Dr Johnny Marshall OBE Director of Policy NHS Confederation</p>

13.00 - 14.00	<p>The quality context – In a patient’s own words</p> <ul style="list-style-type: none"> - Reflecting on the patient experience to shape good quality care 	<p>Patients who use the NHS, facilitated by Ali Strowman Deputy Director of Nursing and Quality Dartford and Gravesham NHS Trust</p> <p>James Munro Chief Executive and Chief Technology Officer Patient Opinion</p>
14.00 - 14.30	<i>Coffee break</i>	
14.30 - 15.30	<p>Compassion in quality – The nursing view</p> <ul style="list-style-type: none"> - The value of the nursing profession in the NHS quality landscape - Developing a culture of compassionate care - Providing clinical leadership for the profession 	<p>Jane Cummings Chief Nursing Officer for England NHS England</p>
15.30 - 16.30	<p>The value of inspection in the NHS</p> <ul style="list-style-type: none"> - The role of the Care Quality Commission in assuring quality - The range and remit of the national inspectors - Learning from the inspection of hospitals 	<p>Sir Mike Richards Chief Inspector of Hospitals Care Quality Commission</p>
16.30 - 18.00	Site visit with tour of local hospital	
18.00	<i>Return to hotel</i>	
19.30 - 22.00	<i>Evening dinner at a local pub serving typical British food</i>	

FRIDAY 30 OCTOBER

08.30 – 09.00	<i>Arrival at hospital</i>	
09.00 – 10.30	<p>Local leadership of quality</p> <ul style="list-style-type: none"> - The role of the local purchaser of healthcare in assuring quality - Aligning primary and secondary care for an ageing population - Gatekeeping in the NHS and the role of GPs 	<p>Patricia Davies Accountable Officer NHS Dartford, Gravesham and Swanley Clinical Commissioning Group (CCG) and NHS Swale CCG</p>
10.30 – 11.30	<p>The role of Professional Regulation in driving quality</p> <ul style="list-style-type: none"> - Professional Regulation in the NHS - Revalidation for nurses and Continuing Professional Development 	<p>Jackie Smith Chief Executive Nursing and Midwifery Council</p>
11.30 – 12.00	<p>The future challenges for the NHS in England</p> <ul style="list-style-type: none"> - The vision of the NHS in the 5 Year Forward View - New models of care and their role in assuring quality 	<p>Simon Stevens Chief Executive NHS England</p>
12.00 – 13.00	<i>Lunch</i>	
13.00 – 14.00	<p>The adoption and diffusion of quality and safety – The regional story</p> <ul style="list-style-type: none"> - The work of regional bodies to identify, adopt and spread good practice in the NHS - Specific areas of regional work on quality and patient safety 	<p>Guy Boersma Managing Director Kent, Surrey, Sussex Academic Health Science Network</p> <p>Philippa Spicer Director Kent, Surrey Sussex Local Education and Training Board</p>

14.00 – 15.00	<p>Developing leaders for the future NHS</p> <ul style="list-style-type: none"> - National role of NHSLA in developing excellence in leadership - Putting quality at heart of clinical leadership 	<p>Jan Sobieraj Chief Executive NHS Leadership Academy</p>
15.00 – 17.00	<p>Reflections on the programme</p>	<p>Facilitated by Nigel Edwards Chief Executive Nuffield Trust</p>
17.00	<p>Depart for airport</p>	